

MEMO

Policy Memo: I-1-2012

TO: All Local Agency WIC Directors

FROM: Marge Blankenship, WIC Clinic Services Coordinator

DATE: January 25, 2012

SUBJECT: Client Sanction for Going Over Maximum Dollar Amount on Fruit & Vegetable Checks

<u>Policy Change</u> -- Clients with fruit and vegetable checks that are submitted with a value over the maximum dollar amount will no longer receive sanction points.

Effective Date -- Immediately

As we move forward with implementing participant centered services in Nebraska the PCS core team of state and local agency staff has begun evaluating policies for their impact on clients and staff. As a result, it has been determined that the practice of assigning sanction points to clients whose fruit and vegetable check goes over the maximum dollar amount is a policy that can be changed. We hope this change will decrease the frustration felt by clients and the time spent by local vendor managers following up on these checks .

This change will apply to any checks and/or sanctions that vendor managers are currently processing in addition to all future checks.

Any sanctions that have already been assigned will remain. In coming months if there is a situation where a client reaches twenty sanction points and some of those points were assigned due to going over the maximum value on a fruit and vegetable check please contact me and we will assess the situation before disqualifying the family.

If you have any questions, please contact me at (308) 865-5616.

xc: State WIC Staff
USDA Denver Office
USDA Field Office